

Date: October 23 2025 (Original December 13 2024, Update August 17 2025)

Canadian Heart Rhythm Society Device Committee

RE: ACCOLADE, PROPONENT, ESSENTIO, and ALTRUA 2 dual chamber (DR) standard life (SL) and extended life (EL) pacemakers; and VISIONIST and VALITUDE cardiac resynchronization therapy pacemakers (CRT-Ps) with an increased potential to initiate Safety Mode during telemetry or other normal, higher-power operations due to high battery impedance

Nature of the Advisory:

A subset of devices from the ACCOLADE family has an increased potential to initiate Safety Mode during higher-power operations due to latent high battery impedance. During normal high-power operations (e.g. telemetry) high battery impedance may cause a device to exhibit transient voltage decreases, which may trigger a system reset. If three (3) system resets occur within a 48-hour period, the device is designed to enter Safety Mode to maintain backup pacing with pre-defined, non-programmable settings [unipolar RV (or BiV) sensing/pacing at VVI @ 72.5 ppm with high output (5.0V at 1.0 msec)]. Although therapy is still provided, the reset to unipolar pacing and sensing when in Safety Mode may result in adverse effects via myopotential oversensing-associated pacing inhibition, loss of AV/VV synchrony, and phrenic nerve stimulation. Among patients at risk of harm, a 52% rate of major complications due to presyncope, syncope, fall with trauma, pauses/asystole, and death has been reported in those whose pacemaker initiates Safety Mode.

Scope of the problem:

The original advisory population at a higher risk of this malfunction constituted a subset of ACCOLADE family of devices built before Sep 2018. This population was manufactured with battery cathode processing practices that demonstrate higher concentration of lithium salts, which, over time, may lead to high battery impedance. Refinement of operator processing techniques has reduced variability of lithium salt concentrations and improved the performance of batteries in the remaining population and contemporary devices. This population continues to have the highest occurrence rate for the behavior (up to ~3.3% at 117-158 months in the original advisory population vs. up to ~1.2% at 117-158 months in the October 2025 updated advisory population).

Since the previous August 2025 update, Boston Scientific had developed a software upgrade (Model 3869 v2.04), which enables detection of an elevated battery impedance. When 4 out of 5 consecutive daily measurements are out of range, the device initiates a Code-1003 alert. When a single daily battery test measurement is <2.1V then wandless ZIP™ telemetry is disabled (wandless telemetry remains available). The intent was to prevent pacemakers in the ACCOLADE family from initiating Safety Mode in an ambulatory setting due to a high battery impedance state. This update is now available in Canada.

However, the initial iteration of the software (Brady SMR5) only disables active ZIP telemetry. The ZIP wakeup state (short telemetry activations to determine if a LATITUDE communicator is trying to interrogate) remains enabled, which may still trigger safety mode. A new software update (Brady SMR6) to address this residual risk of safety mode being triggered has been completed and submission to Regulatory Authorities is in progress.

It is anticipated that there is at least a 3-month warning between Code-1003 warning and the time of ZIP™ telemetry being disabled, however this timeline may be shorter for patients with abnormal impedance values at the time of software update.

The entire ACCOLADE family will benefit from this software update, so Boston Scientific has expanded the advisory recommendations to include CRT-P, DR-EL, DR-SL, and SR-SL devices with a use-by-date on or before 30 June 2025.

Response of the CHRS Device Committee (*Updated*):

- As part of this formal advisory, we recommend that patients with a device affected by this advisory in the expanded population be notified about this potential issue.
- Patients with an ACCOLADE family pacemakers should be brought into the clinic for an in person visit to receive the software update from a Model 3300 LATITUDE programmer installed with Model 3869 v2.04 software.
 - Patients at risk of harm should promptly receive the software update (i.e. be prioritised to receive the software update) and be enrolled in remote monitoring
 - All other patients should receive the software update at their next follow-up
- Prophylactic device generator replacement is no longer recommended for individuals with a device affected by this advisory who receive the enhanced software.
- Following software update
 - Patients on remote monitoring can receiving usual follow-up schedule
 - Patients not on remote monitoring should be brought back to clinic 1 week following the software update to assess for a Code-1003 alert.
 - If a Code-1003 alert is observed, please see below for further guidance
 - If no Code-1003 alert is observed, then follow-up can occur every three months (in person, in those at risk of harm) or routine follow-up (no risk of harm)
- If a device with enhanced software detects a high battery impedance state (e.g. Code-1003), and the battery impedance continues rising, the device will disable wandless ZIP telemetry to prevent Safety Mode initiation.
 - If wandless ZIP telemetry is disabled, a remote monitoring disabled alert will be presented in the LATITUDE Remote Patient Management System (RM) website with an Explant date of 1 Jan 2000.
- If an alert for voltage too low for remaining longevity (Code-1003) or wandless ZIP telemetry disablement warning message is observed, contact Boston Scientific technical services for a customized recommended replacement interval.
 - There is a possibility that the battery impedance warning may be a false positive due to a circumstance of concomitant magnet application during daily zip activated telemetry test.
 - If confirmed a true condition
 - For patients at risk of harm the generator should be replaced on an expedited basis since continued wandless ZIP telemetry wakeups can cause initiation of Safety Mode.
 - For patients not at risk of harm, then generator replacement can be performed on an elective basis, at the discretion of the treating team.
- The CHRS device committee may update these recommendations should more data become available.

CHRS Device Committee

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Urgent Field Safety Notice Important Medical Device Information

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December 2024

Subject: Field Safety Notice – Boston Scientific has identified a subpopulation of ACCOLADE™, PROPONENT™, ESSENTIO™, and ALTRUA™ 2 dual chamber (DR) standard life (SL) and DR extended life (EL) pacemakers; and VISIONIST™ and VALITUDE™ cardiac resynchronization therapy pacemakers (CRT-Ps) with an increased potential to initiate Safety Mode during telemetry or other normal, higher-power operations due to high battery impedance. (Boston Scientific Field Action Reference: 97125289C-FA).

Summary

- A subset of approximately 13% of devices from the ACCOLADE family¹, built before Sep 2018, are included in the advisory population and have an increased potential to initiate Safety Mode during telemetry or other normal, higher-power operations due to latent high battery impedance.
- The advisory population was defined based on battery cathode processing practices performed by a subset of manufacturing operators whose cathode processing techniques demonstrate higher concentration of lithium salts.
- Because the advisory devices were built before Sep 2018, there are no remaining devices within the advisory population available for implantation.
- The non-programmable Safety Mode pacing parameters (Table 1) may not provide optimal support of a patient's cardiac condition (e.g., adequacy of underlying escape rhythm, the need for AV/VV pacing for cardiac synchrony, and/or the potential for pacing inhibition due to myopotential oversensing).
- Occurrence rates are described below (Table 2).
- There have been two (2) reported deaths in pacemaker dependent patients implanted with devices from the advisory population that initiated Safety Mode in an ambulatory setting.
- The recommendations contained herein are intended to mitigate risk for patients implanted with a device from the advisory population who are at risk of harm due to the non-programmable settings in Safety Mode.
- Refinement of operator processing techniques has reduced variability of lithium salt concentrations and improved the performance of batteries in the remaining population and contemporary devices.
- Boston Scientific is actively developing a software update for the ACCOLADE family of devices designed to detect the onset of a high impedance battery state and display a device-based alert via the LATITUDE™ programmer and remote patient management system prior to Safety Mode initiation.

¹The ACCOLADE™ family is composed of the ACCOLADE, PROPONENT™, ESSENTIO™, and ALTRUA™ 2 Standard Life (SL) and Extended Life (EL) pacemakers; and the VISIONIST™ and VALITUDE™ cardiac resynchronization therapy pacemakers (CRT-P).

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Boston Scientific High Battery Impedance May Initiate Safety Mode in a subset of ACCOLADE™ Family of Pacemakers and CRT-Ps

Dear Physician or Healthcare Professional (HCP),

This letter provides important information about a subset of pacemakers from the ACCOLADE™ family with an increased potential to initiate Safety Mode during telemetry or, in rare instances, other normal, higher-power operations due to latent, high battery impedance when the device reaches approximately four (4) years or less of remaining battery longevity. You are receiving this letter because our records indicate you may be following an affected device. No devices within the advisory population remain available for implant. Please distribute a copy of this letter to all other HCPs within your organization who need to be aware of this update.

Description

A subset of ACCOLADE devices, produced prior to Sep 2018, have an increased potential of exhibiting a high impedance condition because of unanticipated concentration of lithium salts resulting from variability of battery assembly techniques. This may result in a lack of available electrolyte between the battery anode and cathode.

High battery impedance may cause a device to exhibit transient voltage decreases, typically during telemetry operations or, in rare instances, during other normal high power device operations, such as automatic radio frequency telemetry circuit enablement and automatic memory checks. If the battery voltage drops below a minimum threshold during a high-power state, a system reset is automatically performed, and the conditions of the high-power state are interrupted. Subsequent high-power states may result in additional system resets due to the high battery impedance.

If three (3) system resets occur within a 48-hour period, the device is designed to enter Safety Mode to maintain backup pacing with pre-defined, non-programmable settings (Table 1). When a device is in Safety Mode, HCPs are directed to contact Boston Scientific via a LATITUDE™ programmer warning screen and a LATITUDE remote patient management system red alert. Once a device enters Safety Mode, life-sustaining therapy continues to be available while battery capacity is available. The susceptibility of experiencing a high battery impedance and entering Safety Mode has been observed when the device reaches approximately four (4) years or less of remaining battery longevity.

Table 1: Per the instructions for use (IFU), Safety Mode is intended to provide life-sustaining therapy if repeated system resets occur with the following pre-defined, non-programmable parameters. A device that enters Safety Mode should be replaced.

Mode	VVI, biventricular pacing for CRT-Ps
Rate	72.5 ppm
Sensitivity	Automatic Gain Control (AGC) 0.25 mV
Output	5.0 V at 1.0 ms RV (and LV for CRT-Ps)
Lead Configuration	RV/LV Unipolar sensing/pacing
RVRP	250 ms
Noise response	VOO
LV Offset (CRT-Ps only)	0 ms
Magnet Response	Disabled

Per the IFU, electrocautery may inhibit pacing due to oversensing and a unipolar pacing configuration applies pacing stimulus between lead tip and pacemaker case. During the replacement procedure, the Safety Mode non-programmable sensitivity setting, and unipolar pacing configuration make the system susceptible to pacing inhibition during electrocautery and removal of the device from the pocket.

During normal operations when a device is indicated for replacement, the system is designed to reserve sufficient battery capacity to support device operations for three (3) months to allow for a replacement procedure to be scheduled. However, if a device enters Safety Mode due to the high battery impedance, the reserve battery capacity may not be sufficient to support device operations for three months and should be scheduled for replacement soon thereafter or emergently for patients at risk of harm from Safety Mode parameters.

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The ACCOLADE family of pacemakers includes a standard life (SL) battery for single chamber (SR) and dual chamber (DR) pacemakers and a larger, extended life (EL) battery for DR pacemakers and cardiac resynchronization therapy pacemakers (CRT-Ps). Because of disparate batteries (e.g., SL vs. EL) and therapies provided (e.g., SR/DR pacemakers vs. CRT-Ps), the occurrence rates vary. However, the susceptibility for a device to enter Safety Mode due to high battery impedance occurs when the device reaches approximately four (4) years or less of remaining battery longevity. Furthermore, the ACCOLADE family of devices includes an advisory population with an elevated likelihood of high battery impedance-induced Safety Mode compared to the remaining (non-advisory) population.

Advisory population is composed of a subset of ACCOLADE devices (see Appendix A) manufactured prior to Sep 2018 with unanticipated concentrations of lithium salts during battery cathode processing.

Table 2: ACCOLADE High Battery Impedance Advisory Population and Performance

Therapy-Battery	Occurrence rate according to implant duration				Confirmed Malfunctions	~Population
	6yr	7yr	8yr	9yr		
DR-SL	0.1%	0.3%	0.6%	0.6%	436	123,000
DR-EL	0.02%	0.1%	0.2%	0.4%	83	59,000
CRT-P-EL	0.2%	0.9%	1.6%	2.0%	178	21,000
Total					697	203,000

Remaining (non-advisory) population includes batteries built with refined processing techniques which demonstrate reduced lithium salt concentration and a significantly lower malfunction rate of approximately 0.1% at 9 years.

These performance data will be updated within Boston Scientific's Product Performance Report (PPR), available online at www.BostonScientific.com/ppr. Boston Scientific is actively developing a software update for the ACCOLADE family of devices designed to detect the onset of a high impedance battery state and display a device-based alert via the LATITUDE programmer and remote patient management system prior to Safety Mode initiation.

Clinical Impact

Safety Mode provides back-up pacing under critical circumstances; it is not intended to be a substitute for chronic pacing therapy. The non-programmable Safety Mode pacing parameters (Table 1) may not provide optimal support of a patient's cardiac condition (e.g., adequacy of underlying escape rhythm, the need for AV/VV pacing for cardiac synchrony, and/or the potential for pacing inhibition due to myopotential oversensing). Pacing inhibition due to myopotential oversensing for unipolar sensing configurations is well documented, however, provocative maneuvers, including isometric exercises, are not a reliable predictor of myopotential oversensing susceptibility for patients who may transition to Safety Mode.

The most common clinical outcome of this behavior is early device replacement. In certain patients, Safety Mode may result in unintended clinical impact such as pacing inhibition/pauses, muscle stimulation (e.g., skeletal muscle or phrenic nerve stimulation), or heart failure decompensation prior to device replacement. The worst-case reported patient harm has been loss of pacing with serious injury or life-threatening outcome. There have been two (2) deaths in pacemaker dependent patients after initiating Safety Mode in an ambulatory setting.

Approximately 70% of Safety Mode events occurred during in-office interrogations from a LATITUDE programmer and the remaining in an ambulatory setting. The risk of harm may be greater when Safety Mode occurs in an ambulatory setting as patients are not in a monitored clinical environment. Given that remote

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monitoring is a standard of care², Boston Scientific's recommendations favor prophylactically replacing devices in patients at risk of harm due to non-programmable settings in Safety Mode versus discontinuing or altering remote monitoring schedules. Remote monitoring remains a critical device management capability and will be an important means to detect onset of high battery impedance when the future software update becomes available.

Recommendations.

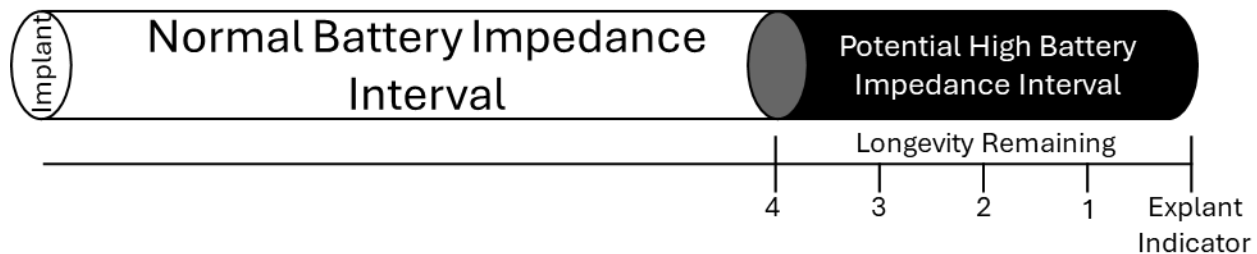
1. Individual patient evaluation. Promptly identify patients within the advisory population who are at risk of harm due the non-programmable parameters in Safety Mode.

2. Replacement.

Safety Mode. If a device enters Safety Mode, perform emergent replacement for patients who are at risk of harm. For other patients, non-emergent replacement is recommended. When choosing a replacement interval, do not rely on previously reported battery time remaining estimates which do not account for Safety Mode's increased outputs nor the battery's high impedance state.

Note: During replacement of a device in Safety Mode, pacing inhibition should be anticipated during electrocautery and when the device is removed from the pocket due to unipolar pacing and high sensitivity.

Prophylactic. General prophylactic replacement is not recommended. For patients with a device from the advisory population AND who are at risk of harm due to non-programmable parameters in Safety Mode, schedule device replacement promptly when the longevity remaining reaches four (4) years or if the longevity remaining is already less than 4 years.



If the device reaches the potential high battery impedance interval before the next scheduled follow-up, schedule an appointment with your patient prior to that interval to discuss management options using a shared decision-making approach.

Note: There is a potential for pacing pauses during in-person checks and LATITUDE patient-initiated interrogation (PII) in patients at risk of harm who remain implanted beyond the recommended replacement interval. During in-person device checks for such patients in the advisory population, consider patient recumbency and availability of resuscitation equipment with qualified personnel. Consider disabling PII for such patients on LATITUDE.

3. Follow-up interval. Perform system follow-up in accordance with the instructions for use:
 - Perform a system follow-up via remote or in-office interrogation at least every 12 months; and

²In patients with CIEDs, RM is recommended as part of the standard of care (COR-1/LOE-A) pg e99. Ferrick AM Raj SR, Deneke T, et al. 2023 HRS/EHRA/APHRS/LAHR expert consensus statement on practical management of the remote device clinic. Heart Rhythm, ISSN: 1547-5271, Vol: 20, Issue: 9, Page: e92-e144. <https://doi.org/10.1016/j.hrthm.2023.03.1525>.

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- When remaining longevity reaches One-Year-Remaining, follow-up every three (3) months thereafter until replacement is indicated.
4. Medical records. For each patient with an affected device, append/update the patient's medical record with this letter to maintain awareness to all follow-up physicians of this topic for the remaining service life of the device.

Boston Scientific will communicate when the software update is available to detect the onset of a high impedance battery state. Health Canada has been informed about this customer communication. Adverse events should be reported to Boston Scientific.

Additional Information

Patient safety remains Boston Scientific's highest priority, and we are committed to communicating up-to-date information with physicians and healthcare professionals to ensure you have timely, relevant information for managing your patients. Product performance information, including this topic, a device lookup tool, and resources for returning product are available within our Product Performance Resource Center at www.bostonscientific.com/ppr. If you have additional questions regarding this information or would like to report a clinical event, please contact your Boston Scientific representative or Technical Services.

Sincerely,



Debbie Lau
Boston Scientific Quality Systems

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Appendix A: Advisory Population Product Part Number, Model Number, and Product Names

GTIN	Model	Product Name	GTIN	Model	Product Name	GTIN	Model	Product Name
00802526558924	L101	ESSENTIO DR SL	00802526572241	L221	PROPONENT DR EL	00802526559365	S722	ALTRUA 2 DR EL
00802526558931	L101	ESSENTIO DR SL	00802526576416	L221	PROPONENT DR EL	00802526559372	S722	ALTRUA 2 DR EL
00802526571954	L101	ESSENTIO DR SL	00802526578045	L221	PROPONENT DR EL	00802526576515	S722	ALTRUA 2 DR EL
00802526571961	L101	ESSENTIO DR SL	00802526593307	L221	PROPONENT DR EL	00802526577017	S722	ALTRUA 2 DR EL
00802526576317	L101	ESSENTIO DR SL	00802526559143	L231	PROPONENT DR EL MRI	00802526578113	S722	ALTRUA 2 DR EL
00802526576812	L101	ESSENTIO DR SL	00802526572272	L231	PROPONENT DR EL MRI	00802526593239	S722	ALTRUA 2 DR EL
00802526558962	L111	ESSENTIO DR SL MRI	00802526576423	L231	PROPONENT DR EL MRI	00802526559389	U125	VALITUDE CRT-P EL
00802526558979	L111	ESSENTIO DR SL MRI	00802526578052	L231	PROPONENT DR EL MRI	00802526559396	U125	VALITUDE CRT-P EL
00802526572012	L111	ESSENTIO DR SL MRI	00802526559174	L301	ACCOLADE DR SL	00802526573101	U125	VALITUDE CRT-P EL
00802526572029	L111	ESSENTIO DR SL MRI	00802526559181	L301	ACCOLADE DR SL	00802526573118	U125	VALITUDE CRT-P EL
00802526576331	L111	ESSENTIO DR SL MRI	00802526572333	L301	ACCOLADE DR SL	00802526577024	U125	VALITUDE CRT-P EL
00802526576836	L111	ESSENTIO DR SL MRI	00802526572340	L301	ACCOLADE DR SL	00802526577109	U125	VALITUDE CRT-P EL
00802526558986	L121	ESSENTIO DR EL	00802526576942	L301	ACCOLADE DR SL	00802526578793	U125	VALITUDE CRT-P EL
00802526558993	L121	ESSENTIO DR EL	00802526559228	L311	ACCOLADE DR SL MRI	00802526559402	U128	VALITUDE CRT-P EL MRI
00802526572043	L121	ESSENTIO DR EL	00802526559235	L311	ACCOLADE DR SL MRI	00802526559419	U128	VALITUDE CRT-P EL MRI
00802526576348	L121	ESSENTIO DR EL	00802526572395	L311	ACCOLADE DR SL MRI	00802526572609	U128	VALITUDE CRT-P EL MRI
00802526593277	L121	ESSENTIO DR EL	00802526576461	L311	ACCOLADE DR SL MRI	00802526572616	U128	VALITUDE CRT-P EL MRI
00802526559006	L131	ESSENTIO DR EL MRI	00802526578076	L311	ACCOLADE DR SL MRI	00802526576522	U128	VALITUDE CRT-P EL MRI
00802526559013	L131	ESSENTIO DR EL MRI	00802526559242	L321	ACCOLADE DR EL	00802526577031	U128	VALITUDE CRT-P EL MRI
00802526572081	L131	ESSENTIO DR EL MRI	00802526559259	L321	ACCOLADE DR EL	00802526578120	U128	VALITUDE CRT-P EL MRI
00802526576355	L131	ESSENTIO DR EL MRI	00802526572425	L321	ACCOLADE DR EL	00802526593284	U128	VALITUDE CRT-P EL MRI
00802526559044	L201	PROPONENT DR SL	00802526593260	L321	ACCOLADE DR EL	00802526559433	U225	VISIONIST CRT-P EL
00802526572135	L201	PROPONENT DR SL	00802526559266	L331	ACCOLADE DR EL MRI	00802526572630	U225	VISIONIST CRT-P EL
00802526576379	L201	PROPONENT DR SL	00802526559273	L331	ACCOLADE DR EL MRI	00802526577048	U225	VISIONIST CRT-P EL
00802526576874	L201	PROPONENT DR SL	00802526572456	L331	ACCOLADE DR EL MRI	00802526577116	U225	VISIONIST CRT-P EL
00802526578014	L201	PROPONENT DR SL	00802526576485	L331	ACCOLADE DR EL MRI	00802526578809	U225	VISIONIST CRT-P EL
00802526559068	L209	PROPONENT DR (VDD) SL	00802526578083	L331	ACCOLADE DR EL MRI	00802526559457	U226	VISIONIST CRT-P EL
00802526576386	L209	PROPONENT DR (VDD) SL	00802526592201	L331	ACCOLADE DR EL MRI	00802526559464	U226	VISIONIST CRT-P EL
00802526559105	L211	PROPONENT DR SL MRI	00802526559358	S702	ALTRUA 2 DR SL	00802526577062	U226	VISIONIST CRT-P EL
00802526572210	L211	PROPONENT DR SL MRI	00802526572517	S702	ALTRUA 2 DR SL	00802526577123	U226	VISIONIST CRT-P EL
00802526576409	L211	PROPONENT DR SL MRI	00802526576508	S702	ALTRUA 2 DR SL	00802526559488	U228	VISIONIST CRT-P EL MRI
00802526576904	L211	PROPONENT DR SL MRI	00802526577000	S702	ALTRUA 2 DR SL	00802526572692	U228	VISIONIST CRT-P EL MRI
00802526578038	L211	PROPONENT DR SL MRI	00802526578106	S702	ALTRUA 2 DR SL	00802526577130	U228	VISIONIST CRT-P EL MRI
00802526559129	L221	PROPONENT DR EL	00802526593208	S702	ALTRUA 2 DR SL	00802526578830	U228	VISIONIST CRT-P EL MRI

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